

Kapaa Shore Kauai 12/13/2025 to 12/20/2025 Confirmation

1 message

Katrina Tinker <kmt.timeshares@gmail.com>

Wed, Jan 15, 2025 at 6:29 PM

To: petermschen@gmail.com, "Katrina M. Tinker" <katrinamtinker@gmail.com>, travelheligator@gmail.com

See below

------ Forwarded message -------From: <DEX@diamondresorts.com>
Date: Wed, Jan 15, 2025, 5:02 PM

Subject: Your DestinationXchange Confirmation

To: <KMT.TIMESHARES@gmail.com>



January 15, 2025

Dear Katrina Maria Tinker,

Thank you for choosing to vacation at Kapaa Shore. We are looking forward to welcoming you to Kapaa, Kauai, HI!

Location: Kapaa Shore Confirmation #: 977154269

Phone: 1.808.822.3055 Arrival Date: 13-Dec-2025

4-0900 Kuhio Highway Departure Date: 20-Dec-2025

Kapaa, Kauai, HI 96746 USA Check-In Time: 4:00 PM

Check-Out Time: 10:00 AM

Unit Type: 1 Bedroom

Length of Stay: 7 Nights

No. of Guests: 2 Adults 0 Children

Tier Value: 3

Destination Xchange Fee: 0.00

Destination Xchange RPP: 0.00

Destination Xchange Upgrade Fee: 0.00

Destination Xchange Guest Fee: 0.00

Destination Xchange Fee Total: \$189.00

Once you check in at the resort, stop by our Concierge or Activities Desk.An excellent resource for tourist information, our friendly representatives will provide you with the assistance you need to plan your activities and maximize your vacation experience while visiting **Kapaa Shore**.

Please note that a deposit for any charges you may incur during your stay may be required at check-in. We are confident your stay with us will be most enjoyable.

We encourage you to review the above details for accuracy. Please contact the Destination Xchange Member Services team at **1.877.374.2582or** <u>TheClub@HGV.com</u>regardingthe Cancellation/No Show Policy applicable to your reservation, or for any other questions, special requests or further assistance you may require.

Enjoy your vacation!

Destination Xchange Member Services

RESORT SPECIFIC INFORMATION:

The resort does not have elevators and may have up to two flights of stairs to access the accommodation. Accommodations do not have air conditioning but are equipped with ceiling fans.

GENERAL INFORMATION:

Please note that special requests cannot be guaranteed.

Maximum occupancy indicated for each accommodation cannot be exceeded. Arrangements and/or cost for additional guests in excess of the maximum occupancy will be the member's responsibility and subject to availability.

Guests will be held liable for any damages/breakages, payable to the resort at the respective replacement rate. Please advise Destination Xchange Member Services if an alternative guest is utilizing this reservation, as they will need to provide a confirmation letter in their own name at check-in.

Local/Government taxes and/or utility charges may apply in some countries and is payable by all guests.

Pets are not permitted in any accommodation with the exception of guide dogs, pursuant to the rules of the individual resort.

Travelers are encouraged to check health and visa advice for the region/country to be visited.

AIRPORT/ DIRECTIONS:

Please see this resort's Maps and Directions page on <u>www.hiltongrandvacations.com/Resorts</u> for the nearest airport and driving directions.

CANCELLATION POLICY / NON-ARRIVAL / LATE ARRIVAL:

You can cancel an exchange reservation within 24 hours of booking without penalty. Unless the Reservation Protection Plan is purchased, any cancellation after 24 hours of booking will result in a forfeiture of points and all Exchange Fees paid. The purchase of a Reservation Protection Plan at the time of booking is advisable in order to safeguard your points and avoid losing them. Regardless of the notice of cancellation given, the standard exchange fee and any applicable grade fees paid will not be refunded.

If you intend to arrive later than the reservation arrival date and check-in time stated, please notify the resort 24 hours prior to the arrival date. Failure to notify the resort may result in the cancellation of your reservation as a No Show and the possibility that there may be no availability when you arrive.

ACCESSIBILITY INFORMATION:

If you have any access requirements or needs you wish to discuss prior to your stay, please contact us as soon as possible. We are happy to provide assistance in communicating your request to the affiliate resort, however please be advised that we cannot guarantee accommodations, and do recommend that you contact the affiliate resort prior to your arrival to confirm the accommodation and any special requests. Adapted units are assigned on a first-come, first-served basis and are subject to availability.

If you are traveling to North American or Asian resorts, please call 1.888.250.6150. If you are traveling to European, Australasian or African resorts, please call 0345 359 0009. You may also e-mail us at **AccessRequirements@HGV.com.**