# **Reservation Confirmation**

# # 22416228US2



0.00

Pick-Up

Bangor Intl Airport, BGR

D. 4 T

Wed, Jul 23, 4:00 PM

Tue, Jul 29, 4:00 PM

Bangor Intl Airport, BGR

Your Car

# **Economy**

Kia Rio or similar

**Automatic Transmission** 



Estimated Total	()	0.	0	C	)

Base Rate	0.00
for 6 day(s)	
Mileage	Unlimited
Rental Options	0.00
Equipment & Services	0.00
Protections & Coverages	0.00
Offer Codes	
Coupon:NA	
BCD: X736700	
Rate Code: SA	
Fees & Taxes	0.00
Energy Recovery Fee	0.00
Vehicle License Fee	0.00

# Rate Terms & Conditions

Total Tax

These rate terms apply for this specific rental.

If for any reason you change your rental parameters (pick up dates, times, etc.), those changes must follow these terms or your rate will also change.

Your rate was calculated based on the information provided. Some modifications may change this rate.

330 day(s) maximum rental allowed.

Your Time & Place

Pick-Up

Bangor Intl Airport, BGR

Wednesday, Jul 23, 2025, 4:00 PM

Phone: (1) 207-945-9429

Hours of Operation: Sun - Sat 8:00 AM - 12:00 AM

Fastbreak\*

This is a Fastbreak Counter location

View Location & Shuttle Information

Rate & Benefit Information

BCD: X736700 Rate Type: Corporate Rate Code: SA Customer ID: N/A Coupon Code: N/A Return

Bangor Intl Airport, BGR Tuesday, Jul 29, 2025, 4:00 PM

Phone: (1) 207-945-9429

Hours of Operation: Sun - Sat 8:00 AM - 12:00 AM

Fastbreak\*

This is a Fastbreak Counter location

View Location & Shuttle Information

**Rental Options** 

**Equipment & Services** 

None

Protections & Coverages

Cover The Car (LDW)
Cover Myself (PAE)
Cover My Belongings (PEP)
Cover My Liability (SLI)

Declined Declined

Declined

Your Information

Peter C\*\*\*\*n

Email: Residence: US Age: 25+

Flight Information: NA

Phone: N/A

# Additional Information

**Customer Assistance** 

1-800-214-6094

Monday-Friday, 7.30 am -

7.30 pm

Saturday - Sunday, 8.00

am - 6.30 pm

**US** Reservations

1-800-218-7992

24 hours 7 days a week

### **PREPAY RULES**

- Retain your reservation confirmation number as it is necessary for modification, cancellation or no-show refund requests. Changes to your prepay reservation
  must be made either on Budget.com, Budget.com.au or Budget.co.nz. At time of change, current rates, taxes and fees apply.
- Your credit card or debit card will be charged upon reservation confirmation. Method of prepayment toward your rental may not be changed after confirmation.
- · Debit cards are not accepted at some Budget locations and are not a recommended form of prepayment.
- While a debit or prepaid charge card is an acceptable form of rental prepayment online, they may not be accepted for the credit hold required when you pick up your vehicle.
- Please review the terms and conditions on our confirmation page regarding credit or debit card acceptance at the location. To release the vehicle to you at time of pick-up all rental terms and conditions must be met, regardless of your original prepayment.
- Prepaid debit and gift cards are not acceptable methods of credit identification to pick up a vehicle at any location. One of the above mentioned cards must be presented.

  Prepaid debit and gift cards are accepted at time of return only.
- In the U.S., debit or check cards may be used at the end for payment of rental charges.
- The same credit or debit card used to complete an online Pay Now reservation must be presented at the rental pick-up counter as a form of identification. At airport locations proof of a return airline ticket is also required when using a debit card.
- Generally, at the time of rental, we'll require a credit card hold of total estimated charges. However, many rentals may require an authorization hold of the estimated rental charges plus \$200 USD. If you have prepaid with a debit card, the hold will be \$250 USD. A prepaid charge card is not accepted for this required hold and in case of reservation with non US currency, a credit card with same currency of reservation with equivalent USD amount would be required.
- The card presented at pickup will be the card of record for the rental.
- If you use a debit card at a location that accepts them, we will perform a credit check to ensure worthiness before releasing the vehicle and you must also present a second form of current identification.
- · Prepaid reservations are only offered at participating locations.
- Upon paying your rental with a debit card, Budget will generally request an authorization hold against your account for the estimated charges of the rental but reserves the
  right in its sole, discretion, to request extra value based on certain factors as we deem appropriate. Many rentals may require an authorization hold of the estimated rental
  charges plus \$200 USD. Rentals of 4 days or more may require an authorization hold of the estimated rental charges plus \$300 USD. If you have prepaid with a debit card,
  the hold will be \$250 USD. THESE FUNDS WILL NOT BE AVAILABLE FOR YOUR USE.
- If you selected Fuel Service Option, fuel price isn't included in your reservation total, but prevailing market rate will be added when you return your vehicle.
- Budget accepts most major credit cards as credit identification at the time of rental. Accepted credit cards: Budget Charge Card, American Express, AT&T Capital, Diner's
   Club Intl, Discover, China Union Pay, JCB, MasterCard, and Visa. Some locations may not accept each of the referenced cards.
- · Coupons may be applied to prepay rentals. Vouchers or Budget rental certificates cannot be used in conjunction with a prepay reservation.
- Gift Cards (Budget or any other) are not allowed on prepay reservations.
- Most U.S. locations also accept bank debit cards with the Visa or MasterCard logo as credit identification at the time of rental if you are at least 25 years of age. Canada locations do not accept bank debit cards as a form of credit identification. In most cases, U.S. locations will perform a credit check for debit card renters to determine credit worthiness at the time of rental. The renter must meet Budget's minimum criteria in order to rent.
- When the rental is over we will process the reversal but the bank may take time to post it back to the account unless you already paid toward your rental, in which case
  the hold will be \$250 USD. While this hold is in place, the funds will not be available for your use.
- Budget is not responsible for any returned checks or overdrafts based on this policy.
- Your quoted rental rate is based on the exact parameters (locations, dates, etc.) of your particular rental changing your confirmed reservation parameters could result in a different rate.
- There is no fee to modify a reservation related to: vehicle type, options (GPS, protections, etc.), rental period dates/times, adding other drivers or switching between participating prepay pick-up locations within the same country. However, making such changes may result in changes to the overall rental terms and the original price quoted is subject to change to reflect those changes. To change to a non-participating location or one outside of the original pick-up country, you must cancel your original reservation (with applicable cancellation fee) and re-book at then current rates.
- Non-permissible changes include: method of prepayment; name on reservation; changing your pick-up to a non-participating prepay location or one outside of the original pick-up country. If you still wish to make these changes, you must cancel your original prepay reservation with applicable cancellation fee and re-book at then current rates.
- At time of rental pick-up, location rental qualification rules apply. The name on all rental credentials (license and credit card or debit card) must match the name on the reservation. If the names do not match, it is deemed a non-permissible change to your prepay reservation and must follow procedures to cancel and re-book at then current rates (with applicable cancellation or no-show fees).
- At the time of pick up, driver must present a valid driver's license and credit card (or debit card at participating locations) in the driver's name. A prepaid charge card is not an acceptable credential. All drivers must have a safe driving record.
- At time of pick up, driver must present a valid, drivers license and credit card or debit card in the driver's name. If the drivers license is not U.S.-issued, you must present your drivers license and either a passport or a Canadian enhanced license in the driver's name.

- At the time of rental, the renter or authorized driver may be subject to an electronic DMV check from the issuing state of the driver's license, or may be asked to sign a declaration attesting to specific criteria.
- Positive identification in addition to your driver's license may be required.
- Your total rental rate is calculated based on the information provided at time of reservation.
- Vehicles are rented on a daily (24-hour) basis. There is a 29-minute grace period for returns. After 30 minutes late, a 3/4-day late charge + \$.01 + taxes apply. After 90 minutes late, full-day late charges + taxes apply. There is no grace period for rental fees, surcharges and optional equipment or protections charges, so full-day late charges will apply for these items.
- Extensions or late returns result in additional charges.
- Rather than requiring customers to be 25 to rent, Budget now rents to customers between the ages of 21-24 with a valid credit card and driver's license. At time of rental, we will automatically apply an additional underage surcharge for these drivers.
- Additionally, the following restrictions also will apply for renters between the ages of 21-24: Renters of luxury cars, mini-vans, 12-passenger vans, specialty cars, full-size SUVs and premium SUVs will not be permitted.
- In New York State, the minimum age to rent is 18 with a \$84-per-day USD surcharge for renters age 18-20 and a \$35-per-day USD underage surcharge for renters age 21-24. In Michigan, the minimum age is 18 with a \$41-per-day USD surcharge for customers between the ages of 18-20 and \$28-per-day USD surcharge for customers between the ages of 21-24. In Quebec, the minimum age to rent vehicle groups A, B, C, D & E is 21 with an underage fee of \$20-per-day CAD for renters age 21-24. For all other vehicle groups, the minimum age is 25. In Saskatchewan, the minimum age is 18. No underage fee applies.
- In most states, the charge for additional drivers is \$13-per-day USD per additional driver, with a maximum charge of \$65-per-rental USD per driver. The additional driver fee in New York is \$5-per-day USD, \$35-per-week USD per additional driver.
- The following are exempt from additional driver charges: renter's employer or regular fellow employee when on company business; renter's spouse or domestic partner;
  disabled renters who have completed the non-licensed renter form. In California, a child, sibling, or grandparent of the renter is also exempt from the additional driver
  charge.
- The collection, use and retention of your information, including your personally identifiable information, provided to us in connection with payment for our services and products, or participation in our programs, whether directly by you or on your behalf through a payment service, is subject to our Privacy Notice.

#### Cancellation Policy

- Changes to a reservation must be done at Budget.com, Budget.com.au, or Budget.co.nz using the "Modify/Cancel" option. Any changes to the reservation may impact the
  rental charges. If a prepaid reservation is cancelled more than 24 hours before the pickup time, a \$50.00 USD or equivalent foreign currency used for the reservation,
  cancellation fee will be assessed.
- If you need to cancel during the 24 hour period prior to the scheduled pick-up time, we will refund the full prepaid amount less a \$150 USD or equivalent foreign currency used for the reservation, processing fee.
- If you do not cancel the reservation prior to the time of pick-up and the rental vehicle is not picked up on the rental date, no portion of the prepaid amount
  will be refunded.
- If you return the vehicle before the original return date (early return), you will not be refunded any portion of the payment.
- . All refund requests must be submitted within six months of the scheduled rental pick up date. No refunds will be granted after this six month window.
- Underpayments will be handled at the counter at time of rental return. Unfortunately, we can't promise that your prepaid daily vehicle rate will apply if you change vehicle types, lengthen or shorten your rental period or change your pick up location.
- Upon returning the vehicle, Budget will process a release of the unused portion of the hold subject to your bank's procedure. This hold may take up to two weeks to be released by your bank.
- If you have already paid toward your rental using a credit card or debit card, we will reverse any hold when the rental is over. The bank, however, may take time to post it back to your account. While this hold is in place, the funds will not be available for your use.

### SUPPLEMENTAL LIABILITY INSURANCE

Supplemental Liability Insurance is not available at this location.

# **OPTIONAL COVERAGES**

Acceptance of Loss Damage Waiver relieves the renter and authorized additional drivers of financial responsibility if the Budget car is damaged or stolen while under rental contract. Using the vehicle in violation of any of the use restrictions listed on the rental agreement could void LDW and leave the renter fully responsible for any damage to the vehicle.

LDW is not available in all states and certain restrictions may apply in some states. At the time of rental, the customer must initial whether he/she accepts or declines the LDW and/or other optional services. LDW and other optional services must be signed for at the rental counter.

If LDW is not accepted, the customer may be responsible for up to the full fair market value of the car if it is damaged, vandalized or stolen during the rental. The customer may also be responsible for reimbursing Budget for the revenue lost by not being able to use the car while it is being repaired or not recovered due to theft (referred to as Loss Of Use).

### **CREDIT CARD POLICIES**

Budget accepts most major credit cards as credit identification at the time of rental. The renter's name must be on the credit card.

Accepted credit card list: Budget Charge Card, Budget International, American Express, Diner's Club, Diner's Club International, Discover, China UnionPay, JCB, MasterCard, Optima, and Visa. Some locations may not accept each of the referenced cards.

You may be subject to a credit check or present additional identification. Acceptable forms of additional identification are: Valid passport or travel visa, military identification, birth certificate, marriage license, ATM card with customer name printed on face of card, health care identification card with customer's name printed on face of card or company/college/university identification with a photograph. In some cases, you may be required to present an alternate credit card.

Budget may request an authorization hold against your account for the estimated rental charges of the rental, but reserves the right in its sole discretion to request an extra value to be based on certain factors as we deem appropriate:

- Most rentals may require an authorization hold of the estimated rental charges plus \$200.00 USD.
- If you have prepaid the rental, the hold amount will be \$250.00 USD.

While this hold is in place, the funds will not be available for your use. When the rental is over, we will process the reversal, but the bank may take time to post it back to the account.

**Note:** Prepaid credit cards are not acceptable methods of credit identification to pick up a car at any location. One of the above mentioned cards must be presented. Prepaid credit cards are accepted at time of return only, if we can obtain full authorization from the card bank for the total charges due.

### **DEBIT CARD POLICIES**

Participating locations will accept a Debit card at the time of rental with the following requirements:

- The debit card must have an accepted bank processing logo (Visa, MasterCard, AmEx, Discover, etc.).
- Renter must be at least 25 years of age.
- The name of the renter must be on the debit card.
- A debit card is accepted as credit identification for Economy cars, Compact cars, Intermediate cars, Standard cars, Full-Size cars or Standard SUV's. The
  rental of any other vehicle category will require a major credit card.
- At airport locations, you will be required to present proof of a return airline ticket that coincides with your rental.
- You will be subject to a credit check to determine and ensure credit worthiness before releasing the car to you. If your credit file is frozen with Equifax, you will be required to lift the restriction prior to your rental. Lifting the restriction does not guarantee that you will be able to rent a vehicle as you will still be subject to a credit check.

Budget will generally request an authorization hold against your account for the estimated rental charges, but reserves the right in its sole discretion to request an extra value to be based on certain factors as we deem appropriate:

- Rentals of 1-3 days may require an authorization hold of the estimated rental charges plus \$200.00 USD.
- Rentals of 4 days or more may require an authorization hold of the estimated rental charges plus \$300.00 USD.
- If you have prepaid the rental with a debit card, the hold is \$250.00 USD.

THESE FUNDS WILL NOT BE AVAILABLE FOR YOUR USE. Upon returning the vehicle, Budget will process a release of the unused portion of the hold subject to your bank's procedures. The hold may take up to 2 weeks to be released by your bank. If you fail to return the vehicle as agreed, Budget will obtain additional authorizations from your account to cover the rental charges. Budget is not responsible for any returned checks or overdraft fees based on this policy. Positive identification in addition to your driver's license may be required.

**Note**: Prepaid Debit/Gift cards are not acceptable methods of credit identification to pick up a car at any location. Prepaid Debit/Gift cards are accepted at time of return only, if we can obtain full authorization from the card bank for the total charges due.

# **DRIVERS LICENSE**

At time of rental, driver must present a valid drivers license in the drivers name. All drivers must have a safe driving record. In the U.S., you may be asked to sign a driving record addendum or be subject to a computerized Department of Motor vehicles check. Based upon such search, Budget reserves the right to deny a rental opportunity. A customer with a Mexico-issued driver's license may present either a valid government-issued passport or a valid travel visa as a secondary identification to qualify for the rental.

Renters who are renting (reservation, walkup or upsell) a specialty "Street Fleet" vehicle (all Group X vehicles) and presents a non-U.S. issued driver's license along with a U.S. address during the qualification process will also be required to produce a non U.S. issued passport from the same country identified on the driver's license that is presented. Renters presenting a driver's license from Mali or Cameroon who wish to rent a vehicle other than car groups A-E MUST also present an International Driver's Permit and a valid passport from the same country identified on the driver's license. These renters WILL also be required to present a secondary form of credit identification to complete the rental process.

### PUBLIC LIABILITY AND PROPERTY DAMAGE

Public liability insurance is with in accordance of the insurance laws of the country. Customer may inquire for additional information of the benefits, conditions and acceptance at the time of rental.

# ADDITIONAL DRIVER POLICY

All additional drivers must be at least 25 years of age. The fee for each additional driver is \$13/day with a maximum charge of \$65 per rental. The following are exempt from the fee but must meet all other driver requirements: the renter's employer or fellow employee when on company business and renting under a corporate account; the renter's spouse or domestic partner; the companion driver of a renter with a disability who has completed the non-licensed renter form; for insurance replacement rentals, company employees or family members who are designated on the insurance policy. All other additional drivers must complete and sign an additional driver form and present valid credit identification. A maximum of two additional drivers may complete a form.

# ADDITIONAL FEES AND CREDIT HOLDS

#### Additional Fees

- Except for a surcharge for renters under 25 years of age at some locations, your total rental rate is calculated based on the information provided at time of reservation. The rate is based on the exact parameters (location, dates, etc.) of your particular rental, so changing any of your confirmed reservation parameters could result in different rates, taxes and fees.
- Quoted taxes and fees are subject to change which will affect your final total due at rental return.
- Vehicles are rented on a daily (24-hour) basis with a 29-minute grace period for returns. After 30 minutes late, a 3/4-day late charge + \$.01 + taxes apply.

  After 90 minutes late, full-day late charges + taxes apply.
- If you reserve any type of vehicle that requires a credit card hold and you no longer require the rental, you must cancel the reservation before the scheduled pick-up time or you will be charged a \$75.00 fee (\$50.00 for a budget.com paid rental).
- The U.S. Government imposes a \$5.00 per day Admin Rate Supplement (GARS) for U.S. Government rentals.
- If you selected an Optional Product (coverages, GPS, child safety seat, Extended Roadside Assistance, XM Radio, etc.) with your rental:
  - Prohibited use of your rental vehicle will void the Extended Roadside Assistance Option.
  - The Fuel Service Option price is not included in your reservation total. The prevailing market rate for fuel plus associated tax and fees will be charged when you return your car.
  - You are responsible for replacement costs if the Optional Product or its components are lost, stolen or damaged. Products are charged on a daily (24-hour) basis. There is no grace period for returns of Optional Products, so full-day late charges will apply.
- If you used a coupon for your reservation:
  - Most savings are reflected in your quoted rate. If your rental meets all coupon terms, any additional rate adjustment will be made when you pick up your car.
  - For an upgrade, your reserved car will be upgraded at time of rental subject to car availability. This upgrade may not be used in conjunction with any other coupon, promotion or deal.
  - The value of your coupon has been deducted from the base rate (time and mileage) charges and is reflected in the approximate total. Paper coupons, however, may not be applied online and should be presented at the counter. Please refer to all coupons for the full terms. Restrictions may apply.
- Once you have picked up the car, if you wish to extend the rental return date past your originally scheduled time, you must call 800-824-6287. A service fee of \$10.00 will apply and your original per-day rental rate may change. If you don't call to extend your rental within 7 hours of your originally scheduled return time, a late fee will apply.
- A Frequent Traveler Program Surcharge or Excise Tax of up to \$1.50 per day may be applied and will be assessed in connection with miles, points or credits earned pursuant to this reservation.

### Credit Holds

For authorization hold limits, please see the following topics:

- Credit Card Policies
- Debit Card Policies

# **AGE REQUIREMENTS**

A customer renting a Luxury Car, Minivan, 12-Passenger Van, Full-Size SUV, Premium SUV, Standard Elite SUV or any vehicle in the Specialty/Street Fleet/Cool Car categories must be at least 25 years old.

• Exception: A customer with an acceptable corporate discount number can rent the above car classes at 21 years old. An underage surcharge of \$27.00 per day will apply for renters 21-24 years old.

For all other car classes, a customer presenting a major charge card or Budget charge card must be at least 21 years old. An underage surcharge of \$27.00 per day will apply for renters 21-24 years old.

A customer presenting an acceptable bank debit card must be at least 25 years old. (See Debit Card Policies for acceptable car groups and full details.)

• Exception: A customer presenting an acceptable bank debit card with an acceptable corporate discount number can rent at 21 years old. An underage surcharge of \$27.00 per day will apply for renters 21-24 years old.

A customer presenting a government-issued Visa/MasterCard or government travel/purchase orders can rent any car class at age 18 without an underage fee.

### **FUEL POLICY**

Fuel Service Charge. Most rentals come with a full tank of fuel, but that is not always the case.

Where available, if permitted by law, if you drive less than 75 miles, you acknowledge that we will add a flat fee to the rental, the amount of which will be disclosed on the Rental Contract and at the counter prior to rental. You may avoid this charge at time of return by providing a receipt for fuel purchased at which time the flat fee will be reversed from your total rental charges. If this subparagraph (a) does not apply, there are three refueling options:

1) If you do not accept the fuel service option, where available, at the beginning of your rental, and you return the car with less fuel than was in it when you received it, as we determine in our sole discretion, we will charge you a fuel service charge at the applicable rate per-mile or rate per-gallon specified on the Rental Contract or disclosed at the location. The per-mile rate is used if you do not buy fuel during the rental. To calculate this amount, we multiply the number of miles driven, as shown on the car's odometer (or provided by the vehicle's telematics device), times the per-mile rate shown on the Rental Contract. The per gallon rate is used if you buy fuel during the rental and provide us with a receipt on our request, but the tank is not as full when you return the car as when you received the car (by using the factory installed gauge, rounded down to the nearest 1/8 tank), times the per-gallon rate shown on the Rental Contract.

Although two methods are used for ease of calculation, the per mile and per-gallon rates produce approximately the same result. Some of our cars are equipped with onboard telematics which record the actual amounts of fuel in the gas tank. In the event your car has such a device, you will be charged for the actual amount of gasoline needed to fill the tank based on the reading of this device.

- 2) If you accept the fuel service option at the beginning of your rental, you will be charged as shown on the Rental Contract for that purchase and you will not pay us a fuel service charge. If you choose this option, you will not incur an additional fuel service charge, but you will not receive any credit for fuel left in the tank at the time of return. If you accept the partial fuel service option at the beginning of your rental, you will be charged as shown on the Rental Contract for that purchase and you will pay a fuel service charge for any fuel not covered by the partial fuel service option. The per-gallon cost of the fuel service option will always be lower than the fuel service charge. The cost of refueling the car yourself at a local service station may be lower than the fuel service charge or the fuel service option. You acknowledge that the fuel service charge is not a retail sale of fuel.
- 3) You may avoid a fuel service charge if you return the car with the fuel tank as full as when you received it and, if requested by us, present a receipt for your fuel purchase. If you put fuel into the car, you must use the correct fuel (having the grade of gasoline stated on the car fuel information decal, or on-road diesel). Do not use ethanol fuel even if the car states that it is a flex-fuel vehicle.

# RENTAL TERMS AND CONDITIONS

# **REQUIRED CREDENTIALS**

At time of pickup, all drivers must present a valid driver's license in their name (see "Driver's License Requirements" section for complete details).

- If the driver's license is not issued from the U.S., then the renter must also present a valid passport or Canadian enhanced license and a travel itinerary showing proof of return to the resident country.
- If the country of residence on the renter's credentials does not match the country indicated on the reservation, the rental rate will change.
- You may be asked to sign a driving record addendum or be subject to a computerized Department of Motor Vehicles check. All drivers must have a safe driving record or Budget reserves the right to deny the rental.

At time of pickup, renter must present one of the following credentials:

- A valid credit card in the renter's name. See the "Credit Card Policies" section for complete details.
- A valid debit card in the renter's name (at participating locations). If using a debit card, additional documentation may be required. See the "Debit Card Policies" section for complete details.

Note: A prepaid, loadable charge card or gift card is not an acceptable credential.

When using some offer codes, you must provide association, corporate, or government credentials to prove eligibility for the special rate/benefit.

Keep your reservation confirmation number because it is necessary for modification, cancellation or refund requests.

Once your scheduled pick-up time passes, reservation changes cannot be made online.

# **SMS POLICY**

# Opt-in

Budget Mobile Notifications is a standard rated subscription alert service providing time-sensitive mobile alerts and MMS to customers that include updates to the customer's current and upcoming rentals, and information about claims or inquiries relating to past rentals. By providing your phone number you agree to receive text messages, including text messages sent by an automatic telephone dialing system ("ATDS"), from us and our service partners regarding your rental. Messaging

frequency varies based on customer journey. We will not use an ATDS to send you texts for marketing purposes unless we receive your prior express written consent. You are not required to provide consent in order to purchase any of our goods or services.

#### Opt-out

To Opt-Out of marketing text messages text "STOP" from your mobile device in response to a marketing text message. You can also manage your preferences to receive marketing text messages by updating your Budget profile at Budget.com. Simply select "No" from the SMS Notifications option in the communication preference section of your profile.

#### Help

To get help, text "HELP" in response to a text message or email custserv@budget.com (mailto:custserv@budget.com) or call 1-800-621-2844.

#### Carriers Supported (U.S. only)

AT&T, Sprint, T-Mobile®, Verizon Wireless, Virgin Mobile USA, U.S. Cellular®, Metro PCS, ACS Wireless, All West Wireless, Bluegrass, Boost USA, Cambridge Telecom, Cellcom, Cellular South, Centennial, Cincinnati Bell, Cricket Communications, Cellular One of East Central Illinois, Appalachian Wireless, Farmer's Mutual Telephone Company, General Communications, Golden State Cellular, PC Management, Inland Cellular, Illinois Valley Cellular, Nex-Tech Wireless, Nucla-Naturita, nTelos, Revol, Silver Star PCS (Gold Star), Snake River PCS, South Central, Syringa, Thumb Cellular, UBET Wireless, Unicel, United Wireless, and West Central Wireless.

\*T-Mobile is not liable for delayed or undelivered messages

### Carriers Supported (Canada only)

Aliant Mobility, Bell Mobility, Eastlink, Fido, Mobilicity, MTS, NorthernTel Mobility, Public Mobile, Rogers Wireless, SaskTel Mobility, Télébec Mobilité, TELUS Mobility, Vidéotron, Virgin Mobile Canada, WIND Mobile

### Complete Terms and Conditions & Privacy Policy:

### Warranty

Budget will not be liable for any delays in the receipt of any SMS messages connected with our SMS Gateway. Delivery of SMS messages is subject to effective transmission from your wireless service provider/network operator.

#### Privacy

We will only use your information to provide you the services you request and as set forth in our privacy notice which can be found at www.budget.com/privacy (http://www.budget.com/privacy).

#### Fee

Budget does not charge a fee for text messaging service. Standard messaging and data rates may apply, we are not responsible for any charges from a person's service provider that may result from us providing this service. Budget assumes no responsibility for charges incurred by signing up for this text messaging service. Any text messaging fees that you incur will be billed on your individual mobile provider bill.

### **TOWING**

Towing is not permitted. Vehicles cannot be used to tow or push anything. A trailer hitch cannot be installed on the vehicles.

### TRAVEL INTO OTHER COUNTRIES

### Canada:

Vehicles may be driven into Canada with no restrictions. The rental counter must be notified at the time of the rental that you plan to drive into Canada so the location can provide a copy of the "Canadian Non-Resident Insurance Card" or you may download the card <a href="https://www.avis.ca/content/dam/avis/na/ca/common/pdf-files/abg\_canada\_non\_resident\_card.pdf">https://www.avis.ca/content/dam/avis/na/ca/common/pdf-files/abg\_canada\_non\_resident\_card.pdf</a> (provided at no cost). Based on availability, one-way rentals may be allowed to some Canada cities.

Mexico: Vehicles rented at this location are not allowed to travel into Mexico.

### TRAVEL INTO OTHER STATES

Vehicles at this location can be driven throughout the continental U.S. with no restrictions. Based on availability, one-way rentals may be allowed to some U.S. cities.

# E-TOLLS

# E-TOLL COLLECTION DEVICE AVAILABILITY

### **TOLL PAYMENT TAG PASS**

You are responsible for payment of all tolls incurred during the rental period. We offer an optional service called e-toll that allows customers to use electronic toll lanes on highways, bridges, tunnels, and other tolled passages. All vehicles are pre-equipped to electronically process tolls. If you do not pay cash for tolls, you automatically opt into our e-toll service to which you agree to pay us or our toll program administrator with whom we will share your credit card/debit information for all tolls incurred during your rental and all related fees, charges, and penalties. The e-toll fees may take 4-8 weeks after the rental to be billed to your credit card/debit card on file.

### E-TOLL SERVICE CONVENIENCE FEES

- For our corporate renters who use their corporate discount number (BCD) on the rental contract, the convenience fee for e-Toll usage is \$5.95 USD for each day the E-Toll device is used during the rental with a maximum of \$29.75 USD per rental contract (plus toll charges).
- For all other customers, the convenience fee for e-Toll usage is \$6.95 USD for each day the E-Toll device is used during the rental with a maximum of \$34.75 USD per rental contract (plus toll charges).

#### Additional Notes

All toll charges incurred will be paid at the maximum prevailing non-discounted or cash rates posted by the toll authority. NO service charges will apply if e-Toll is NOT USED during the rental duration.

### E-TOLL UNLIMITED

Available at participating locations in the following states: Arizona, California, Colorado, Connecticut, Delaware, District of Columbia, Florida, Georgia, Illinois, Indiana, Iowa, Kansas, Kentucky, Maine, Maryland, Massachusetts, Michigan, Minnesota, Missouri, Nebraska, New Hampshire, New Jersey, New York, North Carolina, Ohio, Oklahoma, Pennsylvania, Rhode Island, Texas, Vermont, Washington, and West Virginia.

If you use the unlimited E-Toll service, all cost of tolls and convenience Fees are included. For this service, you pay a flat fee of \$10.99 up to \$23.99 USD per each day of the rental period, regardless of whether or not you incur any tolls, or a flat fee of \$54.95 up to \$119.95 USD per week. E-toll unlimited must be purchased at the beginning of the rental.

### OPTING OUT OF E-TOLL

If you do not choose e-toll unlimited at the time of rental, you may avoid the standard e-toll fees on any given day during the term of the rental if you ensure the transponder shield box is in the "closed" position and you pay cash for all tolls, use your own adequately funded, properly mounted and compatible electronic toll device to pay for all tolls, or pay the toll authority directly and follow the toll authority rules and requirements.

For more information on tolling, please visit budget.com/etoll or check at the time of rental.